

# HOW CAN AN SAP CENTER OF EXCELLENCE HELP YOUR ORGANIZATION?

NTT DATA Business Solutions





After implementing SAP, an organization may become complacent in its approach to optimizing and enhancing SAP. The impact of merely performing instead of transforming is costly.

What We Do: Application Management Services

## **FULLY LEVERAGE YOUR SAP INVESTMENT GLOBALLY**

Companies running SAP often face similar challenges: How do we support SAP globally while innovating and enabling the business to do more? How do we turn SAP into the strategic tool we know it can be? How do we get the right SAP resources at the right time? How do I find a partner that can help me support my environment both tactically (basic support, enhancements, projects) and strategically (Advisory, Innovation, S/4HANA, Cloud, Mobility)?

Companies like yours have solved these challenges by partnering with NTT DATA Business Solutions Application Management Services, the leader in SAP Application Lifecycle Management.

Our services range from on-demand support services through full application outsourcing in addition to Advisory services, Assessments, Roadmaps, major enhancements (upgrades, roll-outs) and other post go-live projects. Our global team of seasoned business professionals provide pragmatic and practical solutions that leverage your SAP investment.

NTT DATA Business Solutions provides a unique approach to global SAP application management. Our model combines the power of global delivery with the ability to provide local language support for country-specific regulatory and reporting requirements. Our highly qualified consultants combine their SAP expertise and business knowledge to deliver maximum value into your organization. Our skilled consultants are available on site or remotely to provide services ranging from basic SAP support to ongoing enhancements and projects. We work as an extension of your staff and provide resource continuity so your in-house resources can be more strategic.

## Focus on SAP Center of Excellence

Companies that run SAP effectively have an SAP support model with a professional SAP Center of Excellence. Your SAP support model should help maximize your return on your SAP investment by driving long-term business value. Ask yourself the following questions:

1. How do my SAP support costs compare to others?
2. Am I driving my “run” costs down to free up budget for value-add services?
3. Do I have the right balance of skillsets to really identify and deliver on-going added-value activities to the business?

Are you happy with your answers? No? It's time to intervene.

Let NTT DATA Business Solutions help you assess the critical components required in a good SAP support model, evaluate your organization's capability, capacity and process maturity, identify gaps and define actions to close them.

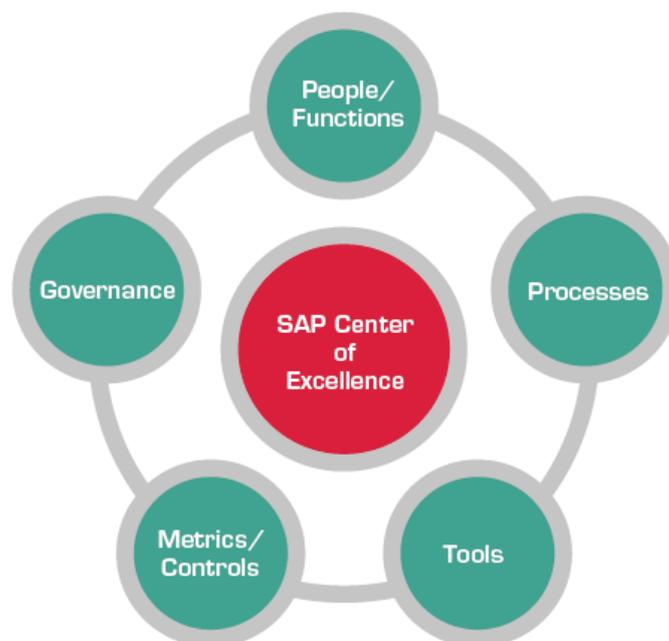
An SAP Center of Excellence Assessment helps:

- Integrate business processes
- Improve capability & value
- Manage data effectively
- Deliver enhancements and changes more efficiently
- Leverage your SAP software spend

We focus on the core components for success – People, Process, and Tools. All three elements are critical to your organization's success.

- People must have skills and capacity to perform functions
- Processes must drive necessary quality and rigor for your organization
- Tools should support your processes and help your people be efficient and effective

The transition to an SAP Center of Excellence is typically a journey – a phased approach – not a quick fix. NTT DATA Business Solutions' SAP Application Management Services team provides world-class expertise at an exceptional value for any size company. Clients get expert SAP assistance on demand in any functional or technical area, and often without the need for travel expenses. Our services are easy to access, easy to work with, and always available.



## Why NTT DATA Business Solutions?

### We Transform. SAP® Solutions into Value

Digital transformation helps companies reach their full potential – if the underlying technologies work for the people using them! At NTT DATA Business Solutions, we design, implement, manage and continuously enhance SAP solutions to make them work for companies – and for their people.

Aiming to transform, grow and become more successful? We provide you with more than in-depth expertise for SAP solutions: As your passionate partner, we connect your business opportunities with the latest technologies – and offer you a unique approach to get the job done as smoothly as possible.

Our close ties to SAP and other partners give you access to innovative solutions and developments. Being part of the global NTT DATA group enables us to master any scope of project.

With operations in more than 30 countries, we have enabled thousands of companies to become more efficient and effective during the last three decades. Our 10,000 experts around the world will also accompany you on your journey toward a truly intelligent enterprise – wherever you want to start!



Want to know more?  
Do not hesitate to contact us:

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