

PARTNERING TO MANAGE AND OPTIMIZE YOUR SAP INVESTMENT GLOBALLY

NTT DATA Business Solutions





No other company offers customers the combination of exclusive SAP focus, breadth and depth of technical and application support services, and worldwide managed cloud capabilities.

Focus on the Core Components for Success.

OPTIMIZE YOUR SAP INVESTMENT

Companies running SAP often face similar challenges: How do we run SAP while transforming our business operations? How do we turn SAP into the strategic tool we know it can be? How do we get the right SAP resources at the right time? How do I find a partner that can help me support my environment both tactically (basic support, enhancements, projects) and strategically (Advisory, Digital Transformation, S/4HANA, Cloud).

The challenge is the same for nearly every organization. You don't have sufficient skills-sets to run, enhance and optimize your SAP landscape as well as compile your roadmap to the future, all while engaging with the business to ensure you are aligned on where you're heading. Through our vast SAP experience with thousands of organizations that run SAP, we have developed a high-value and flexible model that aligns with your needs.

NTT DATA Business Solutions provides a unique approach to global SAP application management. We work as an extension of your staff and provide resource continuity so your in-house resources can be more strategic. Our model combines the power of global delivery with the ability to provide local support. Our highly qualified consultants combine their SAP expertise and business knowledge to deliver maximum value into your organization.

Key Benefits

- More than Just Technicians: SAP experts at the highest levels, our team of SAP AMS consultants bring immediate business value to your organization.
- One-Stop Global Shop: Benefit from a single point of contact for your complete SAP solution. Our value proposition includes end-to-end software, services, managed cloud (hosting) and support.
- Business Focus: Maintain focus on your core business and keep strategic resources working on business outcomes. We do what we do best so you can do what you do best – optimize your business.
- Predictable Support Cost: We offer a value-based subscription model with affordable monthly payments.
- Staff Risk: Mitigate the risks of losing key resources by augmenting your support staff to ensure staffing consistency.
- Value: You made an investment in SAP to deliver value. Let NTT DATA Business Solutions Application Management Services help you do more than keep it running.

Our skilled SAP consultants are available on site or remotely to provide services ranging from basic support to full SAP outsourcing and digital transformation initiatives.

How Does Application Management Services Impact ROI?

NTT DATA Business Solutions' SAP Application Management Services team provides world-class expertise at an exceptional value for any size company. Clients get expert SAP assistance on demand in any functional or technical area, and often without the need for travel expenses. Our services are easy to access, easy to work with and always available.

Services include:

- Application Support
- Incident and Problem Management
- User Support
- System Stabilization
- Application Enhancement & Optimization
- Incremental System Changes (Change Management)
- Analytics - Business Warehouse / Business Objects
- Business Processes Enablement
- Merger and Acquisition Rollouts
- New Modules or Functionality
- Version Upgrades & EHP Installations
- Digital Transformation and Advisory Services
- SAP Efficiency Assessments
- SAP Roadmap Creation
- SAP Center of Excellence (COE) Assessment and Evaluation
- Functional Module Assessment
- Application Transition and Stabilization
- Knowledge Transition
- Stabilization Assessment
- Stabilization Best Practices
- Service Delivery Management
- SAP COE as a Service
- Service Level Management and Reporting
- SAP COE Consulting
- Value Add Services
- Solution Manager as a Service in the Cloud
- Application Lifecycle Management
- Application and Technical Monitoring
- Data Volume Management
- Change Management
- Custom Code Optimization / Remediation

Let NTT DATA Business Solutions help you drive measurable business value from SAP.

- Capture Business Value: Benchmark and monitor business value from system enhancements.
- SAP Advisory Services: Let us leverage our team of SAP, industry, and IT executives to help drive real business value from your existing SAP implementation.
- Intellectual Property: Profit from our more than 20 years of experience in the SAP market. Our knowledge library offers rapid system enhancements solutions to maximize value (<https://addstore.nttdata-solutions.com/us-en/>).
- Thought Leadership: NTT DATA Business Solutions is home to some of the industry's top thought leaders in many SAP areas. Our unique approach allows for a lower cost of ownership for many SAP solutions.



Why NTT DATA Business Solutions?

We Transform. SAP® Solutions into Value

Digital transformation helps companies reach their full potential – if the underlying technologies work for the people using them! At NTT DATA Business Solutions, we design, implement, manage and continuously enhance SAP solutions to make them work for companies – and for their people.

Aiming to transform, grow and become more successful? We provide you with more than in-depth expertise for SAP solutions: As your passionate partner, we connect your business opportunities with the latest technologies – and offer you a unique approach to get the job done as smoothly as possible.

Want to know more?
Do not hesitate to contact us:

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